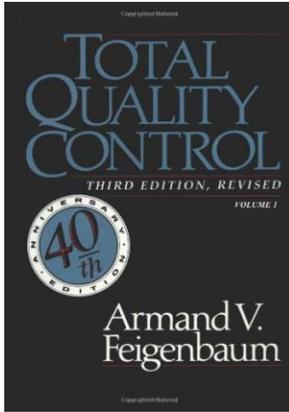


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McGraw-Hill, United States, 1991. Paperback. Book Condition: New. 252 x 176 mm. Language: English . Brand New Book. Volume 1 of 2. Total quality control is a system for integrating the quality development, maintenance, and improvement efforts of the various groups in an organization so as to produce marketing, engineering, production, and service at the most economical levels for full customer satisfaction. This is a complete handbook on the subject by the originator of total quality control. The first edition...

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- Authored by Armand V Feigenbaum
- Released at 1991



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